

WATER, SEWERAGE AND TRADE WASTE PRICING 2023/24

Notice is hereby given that under section 260 of the *Water Act 1989*, Wannon Water has set the following water, sewerage and trade waste prices to apply from 1 July 2023 to 30 June 2024.

WATER PRICING

Group A Allansford, Balmoral, Camperdown, Caramut, Cavendish, Cobden, Dunkeld, Glenthompson, Hamilton, Heywood, Koroit, Lismore/Derrinallum, Mortlake, Noorat/Glenormiston, Penshurst, Port Fairy, Portland, Purnim, Simpson, Tarrington, Terang, Warrnambool (Balmoral Waterworks, Caramut Rural, Caramut Water Supply, Cavendish Urban, Dunkeld Urban, Glenthompson Urban, Hamilton Urban, Hamilton Waterworks, Heywood Urban, Heywood Waterworks, Koroit Water, Lismore Urban, Lismore Rural, Lismore and Derrinallum Waterworks, Derrinallum Urban, Mortlake Water, Penshurst Urban, Shire of Dundas Waterworks, Shire of Mount Rouse Waterworks, Port Fairy Urban, Port Fairy Waterworks, Portland Urban, Portland Waterworks, Purnim Urban, Shire of Heytesbury Waterworks, Tarrington Urban, Otway Rural, Otway Urban, Otway Waterworks and Warrnambool & Urban Environs water districts and agreement customers associated with these districts).

Group B Casterton, Coleraine, Dartmoor, Macarthur, Merino, Peterborough, Port Campbell, Sandford, Timboon (Casterton Urban, Coleraine Urban, Coleraine & Casterton Waterworks, Dartmoor Water, Macarthur Water District, Merino Urban, Peterborough Water, Port Campbell Urban, Sandford Urban, Shire of Glenelg Waterworks and Timboon Urban water districts and agreement customers associated with these districts).

Water Service Charges and Fire Service Charges (Annual)

Connection	Group A	Group B	Fire Service
20mm	\$185.24	\$334.74	\$59.61
25mm	\$276.11	\$498.78	\$88.78
32mm	\$743.07	\$1,341.22	\$238.60
40mm	\$1,301.05	\$2,347.99	\$417.69
50mm	\$2,044.73	\$3,689.83	\$656.35
80mm	\$2,974.60	\$5,367.48	\$954.78
100mm	\$4,301.39	\$7,761.31	\$1,380.53
150mm	\$6,008.66	\$10,841.65	\$4,136.87
>150mm	\$7,937.38	\$15,125.47	\$5,468.88

Other Water Service Charges (Annual)

	All Groups
Un-connected	\$185.24
Un-metered	\$1,606.82
Standpipe	\$928.77

Water Usage Charges – Residential Customers (\$/kL)

	Group A	Group B
Block 1 (0-438 litres/days)	\$1.5952	\$1.0345
Block 2 (439-822 litres/day)	\$2.4433	\$1.8841
Block 3 (822+ litres/day)	\$3.6653	\$2.8263

Water Usage Charges – Non-Residential and Rural Customers (\$/kL)

	Group A	Group B
Drinking Water	\$2.4433	\$1.8842
Non-Drinking Water	\$1.5952	\$1.0345
Rural Water Usage Surcharge*	\$2.0000	\$2.0000

*The rural water usage surcharge applies for water volume used above the maximum annual usage limit set for a rural customer and is in addition to the water usage charge.

Water Pricing – Darlington

	Price
Water Service Charge (Annual)	\$185.24
Water Usage Charge (\$/kL)	\$0.6936

SEWERAGE PRICING

Allansford, Camperdown, Casterton, Cobden, Coleraine, Dunkeld, Hamilton, Heywood, Koroit, Mortlake, Peterborough, Port Campbell, Port Fairy, Portland, Simpson, Terang, Timboon, Warrnambool (Warrnambool & Urban Environs [Allansford], Camperdown, Casterton, Cobden, Coleraine, Dunkeld, Hamilton, Heywood, Koroit, Mortlake, Peterborough, Port Campbell, Port Fairy, Portland, Simpson, Terang, Timboon and Warrnambool & Urban Environs [Warrnambool] sewerage districts and agreement customers associated with these districts).

Sewerage Service Charges (Annual)

	Price
Connected	\$781.36
Un-connected	\$234.36

TRADE WASTE PRICING

Group 1 Allansford, Koroit, Warrnambool (Warrnambool & Urban Environs [Allansford], Koroit and Warrnambool & Urban Environs [Warrnambool] sewerage districts and agreement customers associated with these districts).

Group 2 Hamilton (Hamilton sewerage district and agreement customers associated with this district).

Group 3 Portland (Portland sewerage district and agreement customers associated with this district).

Group 4 Port Fairy (Port Fairy sewerage district and agreement customers associated with this district).

Group 5 Camperdown, Casterton, Cobden, Coleraine, Dunkeld, Heywood, Mortlake, Peterborough, Port Campbell, Simpson, Terang, Timboon (Camperdown, Casterton, Cobden, Coleraine, Dunkeld, Heywood, Mortlake, Peterborough, Port Campbell, Simpson, Terang and Timboon sewerage districts and agreement customers associated with these districts).

Minor Trade Waste Volume Charges and Sewage Volume Charges (\$/kL)

	Group 1	Group 2	Group 3	Group 4	Group 5
Volume (\$/kL)*	\$1.6419	\$1.6415	\$1.7574	\$1.9770	\$1.9301

*Volumes greater than 142 kL/day discharged to the sewerage system.

Major Trade Waste Volume and Load Charges – Warrnambool

	Price
Volume (\$/kL)	\$0.7638
B.O.D. (\$/kg)	\$1.7550
Suspended Solids (\$/kg)	\$0.3186
Ammonia (\$/kg)	\$1.8385

BILLING INFORMATION

*** Issue of Invoices.** Invoices will be issued quarterly or more frequently for some non residential customers.

*** Due Date for Payment.** Customers have 28 days from the date of issue to pay invoices. Subject to Wannon Water's Customer Charter, Interest will be charged at 6.90% p.a. for late payments.

*** Payment Methods.** Wannon Water accepts payment by direct debit, Centrepay, internet, telephone, mail, or in person at any post office. See your invoice for details.

*** Financial Hardship.** Wannon Water offers confidential, non-judgemental, individualised assistance. If you're experiencing genuine financial hardship contact us to find out how we can help.

*** Concessions.** Customers who hold an eligible concession card can apply for an annual concession of up to \$354.10 off water and sewerage charges. Please contact Wannon Water if you hold an eligible concession card and a concession is not shown on your invoice.

*** Government Assistance.** Not-for-profit organisations can apply for an annual rebate of up to \$260.00 off service charges.

*** More Information.** Visit www.wannonwater.com.au, email info@wannonwater.com.au, phone 1300 926 666 or mail to PO Box 1158, Warrnambool 3280.

