

# Dutton Way Sewerage Scheme

## Information Sheet - March 2014

### Refund of Sewer Connection fee

The property owner must pay a Sewer Connection Application Fee (currently \$98) when making application to connect their property to the sewerage system.

As an incentive to encourage Dutton Way property owners to connect their property to the sewerage system in a timely manner, Wannon Water will refund payment of the Application Fee by way of a credit to the property owner's next Wannon Water bill provided that all of the following conditions have been met:

- The property was connected to the Dutton Way sewerage system by 30 June 2015;
- An InviziQ™ pressure sewer system was installed at the property by a Certified Plumber that undertook the specialised training provided by Mono Pumps (Australia) Pty Ltd;
- The septic tank system was decommissioned in accordance with the requirements of the Environment Protection Authority – please refer to your plumber for details; and
- The Plumber has submitted an “As Constructed” plan of the Household Connection Drain (including location of the InviziQ™ pressure sewer system) to Wannon Water within four weeks of the date of connection of the property to the Dutton Way sewerage system.

### Grinder Pumps

Property owners must install an approved grinder pump on their property to enable the discharge of effluent to the Wannon Water sewerage system.

Wannon Water called tenders on behalf of property owners for the supply of an approved on-site grinder pump, storage tank and control panel. The contract has been awarded to Mono Pumps (Australia) Pty Ltd for supply of the InviziQ™ pressure sewer system.

Under this contract, Mono Pumps (Australia) Pty Ltd will supply the InviziQ™ pressure sewer system including the grinder pump, storage tank and control panel for \$4,037 (inclusive of GST). This price will be subject to annual CPI adjustment for the next 3 years. This price represents a reduction of \$1,760 from preliminary cost estimates provided to property owners by Wannon Water.

Any Dutton Way residential property owner who elects to install an InviziQ™ pressure sewer system on their property will benefit from substantial ongoing maintenance cost savings as Wannon Water has accepted responsibility for funding the perpetual maintenance and future replacement of the grinder pump and motor provided that:

- An InviziQ™ pressure sewer system was installed by a Certified Plumber that had undertaken the specialised training provided by Mono;
- All materials discharged to the system by occupants of the property were in accordance with the manufacturer's guidelines; and
- The property owner has entered into a Dutton Way Sewerage System Customer Agreement and is complying with the Agreement.



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Ph: 1300 926 666 Fax: 03 5565 6050

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A list of the trained Certified Plumbers is available at [www.wannonwater.com.au](http://www.wannonwater.com.au) and includes the local plumbers that attended the training session held in Portland in September 2013. If you do not have access to a computer please call 1300 926 666 and request that the list of trained plumbers be mailed to you.

Some plumbers were not able to attend the training and it is expected that additional local plumbers will be added to the list when they undertake the required training. If your usual plumber is not shown on the list, please ensure they undertake the training provided by Mono before you proceed to engage them to install the InviziQ™ pressure sewer system. Please engage another plumber from the list if your usual plumber declines to undertake the training provided by Mono.

## Maintenance Responsibilities

The property owner owns and is responsible for installation of the onsite pressure sewer system (including the grinder pump) and the household sewer drain up to the property boundary. Wannon Water will accept perpetual maintenance responsibility for a Mono InviziQ™ grinder pump where specific conditions have been met by the property owner as set out above. Details of Wannon Water's maintenance responsibilities are set out in the Customer Agreement and are summarised below:

Where a property has a Mono InviziQ™ pressure sewer system installed by a Certified Plumber, Wannon Water's maintenance responsibilities are as follows:

- Wannon Water agrees to investigate grinder pump malfunction within 24 hours of notification;
- Subject to the property owner complying with the requirements of the Customer Agreement, Wannon Water will repair or replace the grinder pump at the discretion of Wannon Water; and
- Wannon Water will exercise reasonable care when accessing the property and will endeavour to leave the property in the same condition as found.

Should the property owner elect to install any pressure sewer system other than the InviziQ™ pressure sewer system supplied by Mono, the system must comply with the requirements set out in the Customer Agreement. Further, the property owner will be solely responsible for the perpetual maintenance and future replacement of all components of the pressure sewer system, including the grinder pump of such systems.

## Hardship Assistance

Property owners experiencing genuine financial hardship should contact Wannon Water to seek assistance on making an application for assistance under the Sewerage Connection Hardship Relief Grant Scheme administered by the Department of Human Services ("the Department"). The eligibility criteria for this grant are set out below:

- You have received a Notice to Connect from Wannon Water;
- You are the holder of a current Pensioner Concession Card, Health Care Card or Veterans' Affairs Gold Card;
- You own or are in the process of buying the property;



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- The property must be your principal place of residence and be used for residential purposes only; and
- You can demonstrate that your household is unable to afford the additional cost of paying for the connection of sewerage due to financial hardship.

If you meet all of the above criteria please contact Wannon Water when you wish to connect your property to the sewerage system and Wannon Water will send you a copy of the Department's application forms and fact sheet. Completed forms are required to be posted to the Department, together with the following:

- A copy of the Notice to Connect issued by Wannon Water;
- A copy of your property rates notice issued by Glenelg Shire Council; and
- Two Department quotation forms setting out detailed quotes from two different Licensed plumbers.

## Further information

If you require further information please contact Wannon Water on 1300 926 666 Monday to Friday between the hours of 8:15am and 5:00pm.



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