

Our 2018-23 Price Submission details the activities and investment we are planning for the next five years from 1 July 2018. We aim to maintain high quality service levels, will be efficient with our spending, and will deliver outcomes most valued by our customers. This is consistent with our corporate vision, "beyond water for strong communities".

How we engaged



3000 instances of engagement, reaching 7% of customers



2340 people responded to surveys



22 small group discussions across 10 towns



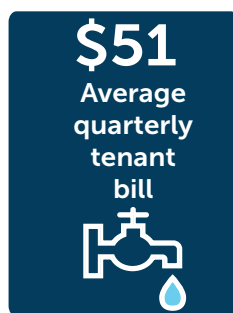
177 meetings & interviews with key stakeholders



Displays & discussions at community events

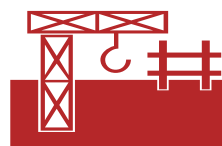


At a glance:



Water for Community

- * A new program that recognises the mental, physical and social benefits created through green public open spaces and sporting facilities.
- * Designed to support not-for-profit organisations in continuing to deliver and maintain these spaces for the benefit of communities.
- * Available to recreation reserves, showgrounds, swimming pools and sporting facilities.
- * Rebates of up to 40% for first 5000 kilolitres and 25% for next 5000 kilolitres used.



Major projects

- * Water & sewer renewals across region - \$70m
- * Warrnambool Sewage Treatment Plant upgrade- \$40m
- * New Hamilton & Camperdown biosolids facilities - \$6.4m
- * New Warrnambool water tower- \$4.4m
- * New Port Campbell bore - \$2m.