



Water for Community

July 2018

Wannon Water recognises the mental, physical and social health benefits created through green public open spaces and indoor and outdoor sporting facilities.

Water for Community is our new rebate for not-for-profit groups. It will be applied automatically to the accounts of eligible customers.

Background

It is recognised that green public open spaces and sporting facilities require water to maintain their aesthetic and functional qualities.

Wannon Water has implemented a *Water for Community* rebate to support not-for-profit organisations in continuing to deliver and maintain these spaces for the benefit of the communities in our region.

Eligibility

To be eligible, organisations must:

- (a) be eligible for the State Revenue Office water and sewerage rebate scheme ; AND
- (b) be responsible for paying the water bill; AND
- (c) be using water efficiently, and be required to demonstrate this upon request; AND
- (d) fall within the following property types in Wannon Water's billing system:
 - Parks, gardens and reserves;
 - Sporting/recreation grounds with function rooms;
 - Swimming pools;
 - Sporting/recreation grounds without function rooms;
 - Median strips;
 - Roundabouts;
 - Indoor sports centres;
 - Cemeteries; and
 - Boat ramps.
- (e) not be:
 - an organisation that operates a gaming venue.

- a school – both government and non-government.
- an organisation that operates horse racing facilities.

Public golf courses and local government authorities are eligible if they meet the eligibility criteria (a) to (e) as listed above.

When a property meets the eligibility criteria, the customer will be notified in writing.

Rebate calculation

The *Water for Community* rebate is set out below:

- 40% reduction for water used below 5,000 kLs per annum;
- 25% reduction for water used between 5,000 kLs and 10,000 kLs per annum; and
- Full rate applies for water used above 10,000 kLs per annum.

This approach provides a pricing incentive in relation to general water conservation.

Customer obligations

Customers assessed as being eligible for the *Water for Community* rebate are responsible for ensuring that they are using water efficiently.

Upon request by Wannon Water, customers may be required to demonstrate they are using water efficiently. At Wannon Water's discretion, the rebate may be removed from those properties that cannot demonstrate efficient water use.

Wannon Water will provide ongoing communication to customers where water use significantly increases above historical levels.