

Wannon Water Customer Survey Competition Terms and Conditions

4 November – 1 December 2020

1. The Promoter is Wannon Region Water Corporation, ABN 94 007 404 851 of 25 Gateway Road, Warrnambool, Victoria, 3280.
2. Entry is open to all community members in the Wannon Water service region who fulfil the entry requirements. Board members, management, and staff of Wannon Water are not eligible to win a prize.
3. The competition commences on Wednesday 4th November 2020 at 5.00pm (AEDT) and ends on Tuesday 1st December 2020 at 5.00pm (AEDT).
4. To enter the competition, participants need to: (a) Go to Wannon Water's online engagement platform wannonwater.mysocialpinpoint.com.au; and (b) Complete a customer survey under any of the three modules available on that website, providing contact details as requested, or (c) Leave feedback through the interactive map function, providing contact details as requested.
5. All community members who submit a survey or leave feedback and provide all requested contact details including a correct email address prior to Tuesday 1st December 2020 at 5.00pm (AEDT) will automatically be entered into the draw.
6. The Promoter accepts no responsibility for incomplete; incorrectly submitted; delayed; misdirected; or illegible submissions. A participant is permitted to complete and submit surveys and feedback more than once, however they will all be counted as one entry. The Promoter has the right to remove any entries that appear to be duplicates or multiple entries from the same participant for the same questionnaire. The competition is strictly one entry per Wannon Water community member. Subsequent entries will therefore be disregarded.
7. The prize draw will be conducted at Midday (AEDT) on Monday 7th December 2020 at Wannon Water of 25 Gateway Road, Warrnambool, Vic, 3280. Each entrant will be allocated a unique number. Winning entry numbers will be randomly generated using a computer random generator. The entries at the time of draw that are deemed not to have complied with these terms and conditions will be deemed invalid.
8. Ten (10) prizes will be randomly drawn. Each prize consists of a \$20 Coles Myer gift card. Prizes are not redeemable for cash.
10. The winner will be notified in writing within fourteen (14) days of draw.
12. The Promoter's decisions will be final and no correspondence will be entered into.
13. Wannon Water is committed to protecting personal information provided by you in accordance with the principles of the Victorian privacy laws. The information you provide will be used to administer the competition and to provide water and sewerage services to you. The Promoter's Personal Privacy Charter is available at the www.wannonwater.com.au website or upon request.