

Application - Reimbursement of Plumbing Expenses

Date of sewer block:	
Amount being claimed:	\$

Customer details			
Name:			
Fault address:			
Postal address:			
Home phone:		Mobile phone:	
Crown allotment:			
Email address:			

Plumber details			
Name:			
Office phone:		Mobile phone:	

Reimbursement refund options		
Please tick your preferred refund option:		
Payment into your bank account	Account name:	
	Account number:	
	BSB:	
Refund by cheque	Name on cheque:	

Brief description of claim details:	
Claimant signature:	
Date:	

Please attach a copy of the invoice/receipt/proof of payment and return to:

info@wannonwater.com.au

V1-2/21

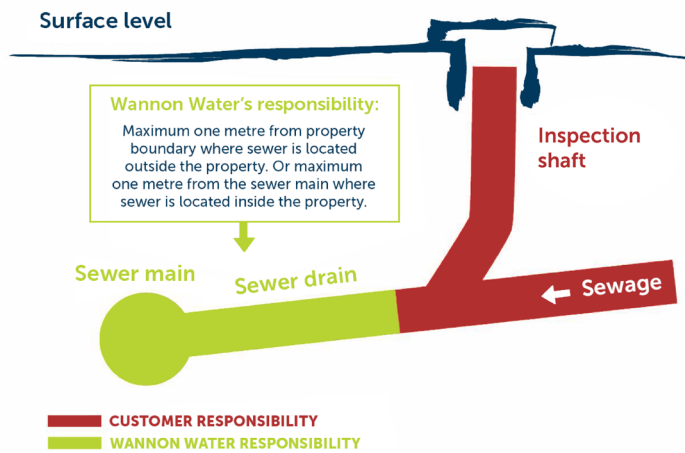
Further information

What happens if I call a plumber and the blockage is found to be located in a section of pipe that Wannon Water is responsible for?

- The plumber will advise Wannon Water and bill Wannon Water for a spotter’s fee for making the call to Wannon Water.
- If the plumber bills you for the time spent locating the blockage, Wannon Water will reimburse you for the reasonable costs incurred by the plumber.
- Wannon Water will attend on site to clear the blockage at no cost to you. Wannon Water may choose to engage the plumber on-site to clear the blockage at Wannon Water’s cost.

What are reasonable costs?

- Wannon Water considers that attending the site and confirming the location of a blockage would normally take up to one hour (where an inspection shaft is accessible).
- If the plumber bills the customer for reasonable costs associated with locating a blockage that is Wannon Water’s responsibility, the plumber’s bill must include the Wannon Water job number provided to the plumber when the plumber reported the blockage to us.
- It is Wannon Water’s preference that the customer makes payment directly to the plumber.
- Wannon Water has developed this standard claim form for customers to seek reimbursement from us.
- Wannon Water will not reimburse for costs associated with the installation of an inspection shaft as this is the responsibility of the customer.
- Wannon Water will not reimburse for costs associated with works on any part of the sewer connection drain that the customer is responsible for maintaining.



Office use only	
Payment authorisation	
Requested by:	
Authorised by:	
Date:	

TRIM Ref No: Ledger Code: 4.13.214.3.16.00

Important note: This document is being treated as an Internal Tax Invoice for tax purposes.