

Application to Increase Rural Water Surcharge Limit

Application details:	
Name	
Property address	
Account number	
Phone number	
Email	

Log onto **myWannonWater** to access your billing history:

wannonwater.com.au/help-for-customers/your-bill/mywannonwater-customer-portal.aspx

<p>Have you paid the surcharge in the previous three years? <i>If no, you are ineligible to apply for a limit increase at this time.</i></p>	Yes	No
<p>Has a limit increase been approved within the last three years? <i>If yes, you are ineligible to apply for a limit increase at this time.</i></p>	Yes	No

Please outline how you are pursuing water conservation measures on your property (e.g. roof water, ground water, surface water).

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Please explain how there has been a change in the use of your land or a legitimate uncontrollable change in your water use that requires increased water volumes.

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By ticking this box you acknowledge the information you have provided is correct and you have read the terms and conditions for eligibility to receive a limit increase.

When completed, please return this form to:

Email: info@wannonwater.com.au

V1-3/21

Terms and conditions for receiving a Rural Water Surcharge limit increase

1. There are no significant constraints on the water supply system from which you are connected as determined by Wannon Water officers.
2. Wannon Water officers are satisfied that customers are pursuing appropriate water conservation measures on their properties and/or using alternative water sources where relevant such as roof water, ground water and surface water.
3. Wannon Water officers are satisfied that customers have experienced a change in their use of the land or a legitimate uncontrollable change in their water use that requires increased water volumes since the limits were set.
4. Customers have paid the rural water surcharge for exceeding their limit in each of the three proceeding completed financial years. This excludes water usage associated with leaks and unexplained usage.
5. A request for a limit increase has not been granted in the previous three years.