

## Application for Credit - Metered Hydrants

### Terms are strictly 14 days

Details of applicant (these details will be used for billing purposes).

Please complete one of the following sections – (A) for business customers or (B) for individual customers.

A. Business applicants	
Company/trading name:	
ABN:	
Contact person:	
Postal address:	
Phone:	
Email:	
B. Individual applicants	
Full name:	
Postal address:	
Phone:	
Email:	

I agree to the terms and conditions for credit set out below and the Metered Hydrant General Terms and Conditions listed on the following pages.

Signed:		Date:	
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### Terms and conditions for credit

1. Customers will initially be granted a maximum credit limit of \$2,000. This limit may be reviewed after six months where the customer has paid all amounts by the due date.
2. Payment for goods and/or services provided by Wannon Water to the customer must be tendered no later than 14 days after the date of the invoice.
3. Credit limits will be suspended if Wannon Water issues a Warning Notice for non-payment of an account. Applications for the credit limit to be reinstated will not be considered until the account is paid in full.
4. Interest (calculated daily) will be charged on the portion of the customer's account overdue 14 days after the invoice was due for payment.
5. Wannon Water may refer overdue amounts to a collection agency and seek recovery of collection costs from the customer.
6. Wannon Water may place a credit default against a customer where an amount is not paid by the due date.

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## Metered hydrant general terms and conditions

1. The contractor must agree to pay a hire charge for the metered hydrant plus water used (please note that a minimum hire charge applies).
2. A late fee will apply if a metered hydrant is not returned by the agreed date.
3. The frequency of returning metered hydrants may be altered at the discretion of Wannon Water.
4. Water use, hire charges, the minimum charge and late fee are approved by Wannon Water and apply from 1 July each year. Current fees are set out in Wannon Water's schedule of charges at [wannonwater.com.au](http://wannonwater.com.au)
5. Water must only be taken from Wannon Water's system using a metered hydrant at a designated location (refer list below). This list may be amended from time to time, but will be provided to a contractor each time a metered hydrant is issued.
6. Water must only be carted to sites within Wannon Water's service area. If a contractor wishes to cart water to a site outside the service area, written application must be made to Wannon Water.
7. If water restrictions are in force in a particular system, water cannot be taken from any designated locations in those systems unless otherwise provided for in these terms and conditions. Please refer to [wannonwater.com.au](http://wannonwater.com.au) or contact Wannon Water on 1300 926 666 to obtain details of any water restrictions currently in force.
8. Where water restrictions are not in force, water taken must only be used for allowable purposes in accordance with the Permanent Water Saving Rules (PWSR). Please refer to [wannonwater.com.au](http://wannonwater.com.au) or contact Wannon Water on 1300 926 666 for further details of these rules.
9. The metered hydrant is issued for the sole use of the contractor and must not be passed on to other parties under any circumstances.
10. Where improper use of a metered hydrant causes damage or a water quality problem, Wannon Water has the right to recoup the costs of attending and repairing the problem, and the right to withdraw the hire of the metered hydrant.
11. Where damage occurs to a metered hydrant or if a metered hydrant is lost, the contractor is responsible for repair costs or providing a replacement metered hydrant.
12. The contractor is responsible for evaluating hazards and any risk to the public and to their employees when accessing the fire hydrant.
13. The contractor must ensure that an "air gap" exists between their water storage and Wannon Water's system, or that an appropriate backflow prevention device is installed on the outlet to the contractor's water storage.
14. The contractor is responsible for the water quality after it has left Wannon Water's water supply system. Where the water is to be used for human consumption, food preparation or ice making, the contractor must ensure that the water is being transported in accordance with the Guide for Water Carting Businesses issued by the Department of Health and Human Services. To obtain a copy of these guidelines please visit [wannonwater.com.au](http://wannonwater.com.au) or contact Wannon Water on 1300 926 666.
15. The contractor is required to complete a log sheet for all water carted from Wannon Water's water supply systems using the Wannon Water log sheet (below). The volume of water recorded must account for all water used from all hydrants.
16. Log sheets and photographs of both the hydrant number and the hydrant screen must be emailed to [info@wannonwater.com.au](mailto:info@wannonwater.com.au) by the due date indicated on the log sheet each month.
17. Wannon Water will issue an account for the use of the metered hydrant giving a contractor 14 days for payment. Failure to pay accounts by the due date will result in Wannon Water withdrawing the metered hydrant from use and commencing recovery action.
18. Metered hydrants will only be issued from the following Customer Service Centres:
  - 66 Gray Street, Hamilton
  - 15 Townsend Street, Portland
  - 25 Gateway Road, Warrnambool