

# How to read your RURAL water bill



**wannonWATER**  
Wannon Region Water Corporation  
ABN 94 007 404 851

**TAX INVOICE / STATEMENT**

**A A Farmer**  
**'City Views'**  
**120 Cityville St**  
**CITYVILLE VIC 3200**

**Service Address:** 27 Cityville St, Cityville VIC 3200  
**Classification:** Rural

<b>Balance Brought Forward</b>	
Opening Balance	\$195.13
Total Payments received to the 9 Oct 2012	\$195.13 CR
<b>Balance</b>	<b>\$0.00</b>
<b>Current Charges</b>	
Water Usage	\$104.54
Water Service Charge	\$39.13
Water Surcharge	\$0.00
<b>Total</b>	<b>\$143.67</b>
<b>Total Amount Due</b>	
Total includes GST of	<b>\$143.67</b>
	\$0.00

**1300 926 666**  
www.wannonwater.com.au  
Date of Issue: 09 Oct 2012  
Next Reading: 15 Feb 2013

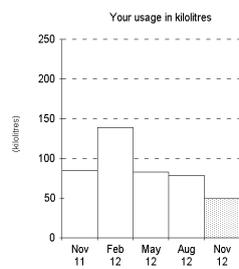
Account Number  
**52-1371-5555-01-7**

Invoice Number  
**2008236**

Amount Payable  
**\$ 143.67**

Payment Due  
**06 November 2012**

Your usage in kilolitres



Av. Daily Use 0.543 kL/day  
Av. Daily Cost \$1.56/day

**Sign up for email billing**

*Want to receive your water bills via email? It's free and it's easy!*



Simply visit [www.wannonwater.com.au](http://www.wannonwater.com.au) and click on the **e-bills** box to apply online.

All future bills will then be emailed directly to you.

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**Service Address**  
The charges on this account are for this address.

**Balance**  
The amount shown on your last account. Shows all payments made since the last account issued.

**Current Charges**  
A summary of current charges which may include water usage, water and sewerage service charges, trade waste, concessions, adjustments and interest where applicable.

**Water & Sewerage Concession**  
Concession amounts shown on your bills are calculated at a daily rate and applied to your bill each quarter.

**Next Scheduled Reading**  
The approximate date Wannon Water will next read your meter.

**Amount Due**  
Shows your total amount of current and outstanding charges.

**Pay By**  
Date by which payment is to be received.

**Usage Graph**  
Details your water usage for the past year and includes a comparison to the same period in the previous year.

**Average Daily Usage/Cost**  
Details comparisons for usage and itemises daily costs for services.

### Account Details

Water usage and service charges are detailed in full.

Details also include meter readings, service size and the number of days within the billing period.

Calculation of the rural usage surcharge is also shown.

### Concession Card Holders

The concession amount shown on your bill is calculated at a daily rate and applied to your bill each quarter.

### Payment Options

Wannon Water offers many ways to pay your account.

## Wannon Water Invoice Details

### WATER USAGE

Service Number	Meter Number	Previous Date	Previous Reading	Current Date	Current Reading	Consumption (Kilolitres)	Amount
MS19325	M07B086251	15/08/12	1909	15/11/12	1959	50.000 @ \$2.0908/kL	\$104.54

### WATER SERVICE

Service No.	Size	Date From	Date To	Days	Rate	Amount
MS19325	20mm	15/08/12	15/11/12	92	@ \$0.4253 per day	\$39.13

### RURAL USAGE SURCHARGE

Maximum Annual Usage Limit	=	500 kL	(Financial Year 2012-13)
Volume previous invoices	=	39 kL	
Volume this invoice	=	50 kL	
Volume remaining (Financial Year 2012-13)	=	411 kL	
Volume in excess of maximum usage limit	=	0 kL	

Date From	Date To	Volume	Rate	Amount
15/08/12	15/11/12	0	@ 240.14c per kL	\$0.00



Penalty interest of 10% p.a. will accrue on account balances that remain unpaid 14 days after the Payment Due date.



**Residential properties with own separate meter:** Tenant pays for water usage & Landlord pays all other charges



**Moved House:** If you have vacated your property and your details have not been updated, please notify us immediately



**Concessions:** If you have a Centrelink Pension, Healthcare Card or Department of Veteran Affairs Gold Card, you may be eligible for a concession. Register on-line at [www.wannonwater.com.au](http://www.wannonwater.com.au), or contact us for details.



**Financial Hardship:** Contact us to set up a payment plan or discuss rebates & concessions



**Special Services:** Hearing or speech impaired? Contact us via the National Relay Service on 13 66 77. Also provided is a free interpreter service; contact the Translation & Interpreter Service on 13 14 50

### HOW TO PAY



**Direct Debit:** To arrange a direct debit, register on-line at [www.wannonwater.com.au](http://www.wannonwater.com.au) or contact us



Centrelink

**Centrelink:** Use Centrelink to arrange regular deductions from your Centrelink payment. Contact us for details



**Billpay Code: 566455**  
**Ref: 5213 7155 5501 7**

Contact your financial institution to pay from your cheque, savings or credit account



**Mail:** Send a cheque with this portion of the account to Wannon Water PO Box 1158 Warrnambool Vic 3280



POST

**Billpay Code: 0342**  
**Ref: 0521 3715 5550 17**

Pay at any Post Office, or via [postbillpay.com.au](http://postbillpay.com.au) for on-line payments or phone 13 18 16 for credit card payments

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