

## eBilling Sign-up Competition

### Terms and Conditions

#### METHOD OF ENTRY

1. These terms and conditions apply to the Wannon Water eBilling Sign-up Competition.
2. The promoter is Wannon Region Water Corporation (ABN 94 007 404 851) of 25 Gateway Road, Warrnambool, Victoria 3580 (Wannon Water). Wannon Water employees and Board Directors, together with their immediate family members, are not eligible to enter.
3. Entry is free. No purchase or payment required to enter.
4. Entry is open to all named account holders of an active Wannon Water account, other than customers excluded under clause 5. Where an account is held jointly or by a business or other organisation, the account will receive one entry. To remain eligible, the account must be active and registered for eBilling at the time of the draw. An individual account holder, or a person accepting a prize on behalf of a joint, business or organisational account holder, must be an Australian resident aged 18 years or over.
5. Australian, state and local government departments, agencies and authorities are not eligible to enter.
6. Before awarding a prize, Wannon Water may require a potential winner to provide reasonable evidence of their identity, authority to act for the account holder and eligibility under these terms and conditions.
7. Each prize will be applied as a credit to the Wannon Water account associated with the winning entry. The credit may be applied against any amount owing on that account. If the prize places the account into credit, the remaining credit will stay on the account and be applied against future Wannon Water charges.
8. The competition commences at 10am on Thursday 1 October 2026 and closes at 11pm on Thursday 31 December 2026 (Melbourne time) (Promotion Period).
9. An eligible customer who is not already registered for eBilling may enter during the Promotion Period by:
  - completing the eBilling application form at [www.wannonwater.com.au](http://www.wannonwater.com.au); or
  - registering through **myWannonWater**; or
  - calling Wannon Water on 1300 926 666 to request that your account be set up for eBilling; or
  - emailing Wannon Water at [info@wannonwater.com.au](mailto:info@wannonwater.com.au) to request that your account be set up for e-billing.The customer will be entered once their account is recorded as actively registered for eBilling in Wannon Water's customer management system.

## PRIZE

10. Ten (10) winners will be selected. Each winner will receive a \$200 credit applied to the Wannon Water account associated with their winning entry.
11. Each eligible Wannon Water account that is active and registered for eBilling at the time of the draw will receive one entry, including accounts that were already registered for eBilling before the Promotion Period. A customer with more than one eligible Wannon Water account will receive one entry for each eligible account. However, each customer may win only one prize. A jointly held account will receive one entry. Any prize will be applied to the joint account.

A customer who cancels their eBilling registration or closes their account before the draw will not be eligible to win.

12. The ten (10) winning entries will be selected at random from all valid entries. Each valid entry will have a random and equal chance of being selected. Once a customer has been selected as a winner, any other entries held by that customer will be excluded from the remainder of the draw
13. The draw will take place at Wannon Water, 25 Gateway Road, Warrnambool, VIC, 3280, within two weeks after the Promotion Period closes. Entrants do not need to be present at the draw.
14. Wannon Water will contact each potential winner by phone and email. The potential winner may accept the prize by phone or email. If they are ineligible, cannot be verified or do not accept the prize within 48 hours after being notified, they will forfeit the prize and Wannon Water will conduct a further random draw.
15. Wannon Water accepts no responsibility for any loss, damages, or injury incurred in connection with taking up the prizes.
16. The prizes are not transferable or exchangeable, cannot be transferred to another person or account and cannot be redeemed for cash.
17. The total value of the prize pool is \$2,000 AUD.

## WINNER NOTIFICATION

18. Each potential winner will be contacted by phone and notified in writing by email, using the contact details recorded against their Wannon Water account, within seven days of the draw. A potential winner may confirm their eligibility and accept the prize by phone or email. They must do so within 48 hours after being notified.

## FINAL CONDITIONS

19. Wannon Water may verify the validity of entries and the eligibility of entrants. Wannon Water may disqualify an entry if it reasonably believes that:
  - the entrant is not eligible under these terms and conditions;
  - the account is not active or registered for eBilling at the time of the draw;
  - false or misleading information has been provided;
  - the entry or draw process has been tampered with; or
  - the entrant has otherwise breached these terms and conditions.
20. If the competition cannot be conducted as planned because of fraud, tampering, technical failure or another event beyond Wannon Water's reasonable control, Wannon Water may suspend, modify, cancel or recommence the competition, subject to applicable law. Wannon Water will take reasonable steps to notify affected entrants of any material change.
21. Wannon Water will collect and use personal information for the purposes of administering the competition, verifying eligibility, conducting the draw, contacting potential winners, recording acceptance of prizes and applying account credits. Personal information will be handled in accordance with the Privacy and Data Protection Act 2014 (Vic) and Wannon Water's Privacy Charter and will not be disclosed to third parties unless required or authorised by law.